

# How to Create a New User Account for MyGovernmentOnline

\*Prior to getting started, we encourage you to download and install the web browser Mozilla Firefox. While the MyGovernmentOnline software is designed to operate in any web browser, we have found that Mozilla Firefox is the most secure browser platform when logged on to [www.mygovernmentonline.org](http://www.mygovernmentonline.org)

Firefox is a free web browser that can be downloaded from the following website; [www.mozilla.org](http://www.mozilla.org)

1. To get started, go to [www.mygovernmentonline.org](http://www.mygovernmentonline.org)



2. Click on the blue Create Account link at the top right of your screen.



3. Fill in the user account login information required to create your new account. A valid E-mail address is required. The password you enter is very important. Please do not forget the e-mail address. Also ensure that you are not typing in capital letters as the password you enter will be case sensitive. The telephone number you enter must be an active working telephone number. The software service will call the telephone number once you have completed the account creation process. You must be able to answer the telephone call in order for your account to become active. Please phrase the Challenge Question in the form of a question such as “What is your mother’s maiden name?” The answer you type should be one word only such as “Smith.”

4. You will receive an “Account Created” confirmation stating that your account has been created. Click the Close button to close the message. A telephone call to the telephone number you provided will follow shortly. When you receive the call, answer the call and press the number 1 on your keypad when prompted. This completes the account activation process.  
**If you do not receive the telephone call within 10 minutes, please call the MyGovernmentOnline support line at 1-866-957-3764, option 2 for assistance. Please have your e-mail address and the telephone number used to create your account ready.**

MGD

MyGovernmentOnline

CREATED BY GOVERNMENT FOR GOVERNMENT

Permits & Licensing

Solution Center

Planning & Zoning

HELP

CONTACT

PARTNERSHIP

Log In / Create Account

VIEW AWARDS

Create Account on Customer Portal

1. Important:

1. Before an account becomes fully functional it will require phone verification. You can still login without a verified account but some features will be disabled.

2. Upon clicking the "Create Account" button below, a phone verification call will be made to the listed phone number within a few minutes. Upon answering the call please press 1 to verify your account.

3. If you miss the call you can retry the call by logging in under your account and pressing the "Retry Phone Verify" button. If you have any trouble with this process please call our office at 1-888-857-3784 and we will help you verify your account.

Your Login Information

E-mail \*

mgotest2@scpsc.org

Confirm E-mail \*

mgotest2@scpsc.org

Password \*

\*\*\*\*

Confirm Password \*

\*\*\*\*

Your Account Information

First Name \*

jane

Last Name \*

jane

Business Name

1. Enter a phone number that will be used to verify your account.

Phone Number \*

985

985

9850

1. Enter a question and answer to retrieve your password or verify your account manually.

Challenge Question \*

What is your mothers maiden name?

Challenge Answer \*

Johnson

Create Account

Account Created

Your account has been created.

CLOSE

**\*This completes the account creation process and you are now ready to login. Please refer to the table of contents on page 4 to perform the next task desired.**

Page | 3

## Table of Contents

**After creating your MyGovernmentOnline user account, here are several items you may want to accomplish using the MyGovernmentOnline software.**

1. I want to view a list of “My Permits” online (Pending and/or Issued). (Jump to page 5)
2. I want to ADD a permit to my “My Permits” list. (Jump to page 7)
3. I want to request an inspection. (Jump to page 9)
4. I want to view a required inspection sequence and other requirements for my project. (Jump to page 12)
5. I want to view a completed inspection report (Passed or Failed). (Jump to page 14)
6. I want to upload PDF documents required for my project. (Jump to page 16)
7. I want to view PDF documents my jurisdiction has uploaded to my project such as Plan Review Comment Letters, Copies of “Permitted/Approved” Plans, etc. (Jump to page 18)
8. I want to apply online for a permit. (Jump to page 19)
9. I want to apply online for a Planning and Zoning related project (Subdivision, Rezoning, Etc.). (Jump to page 28)
10. I want to pay online for permit fees due. (Jump to page 35)
11. I want to print a copy of my permit document. (Jump to page 37)

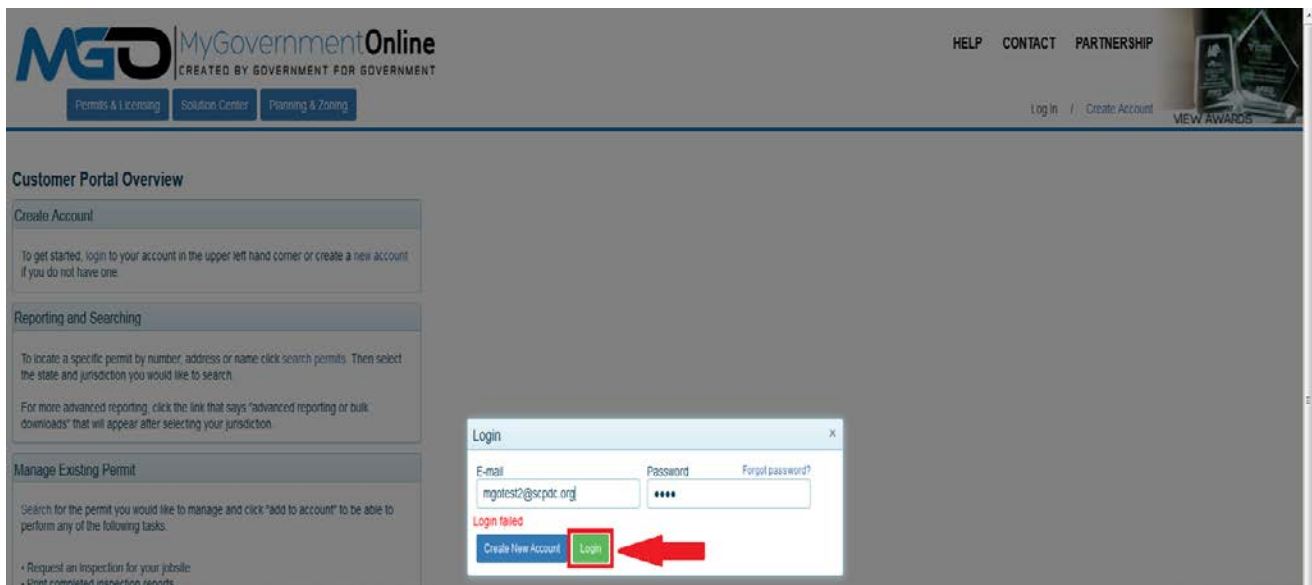
## “My Permits” – View a List of Your Personal Permits (Pending and/or Issued)

The MyPermits section allows you to view your personal list of permits whether the permit has been issued or is still pending. Here are the steps to view the MyPermits list.

1. Login with your user account by clicking the Login link located at the top right area of the website.



2. Enter your FULL e-mail address and then the password to your account in the window that appears.



3. Click on the “My Account” button in the top right section of the webpage. This will take you to your My Account dashboard.



4. **Scroll** down the page until you see the section called **“My Permits”** as shown below. This is the section that contains all of the permits that have been added to your account. From this section you are able to view the project details, completed inspection reports, view plan review documents, and upload documents to a project by clicking the **“View Permit”** button on the left. You may also request an inspection by clicking **“Request”** on the right side of the screen.



| ProjectID                   | Jurisdiction     | Project #  | Address                                                | Issued     | Request Inspection      |
|-----------------------------|------------------|------------|--------------------------------------------------------|------------|-------------------------|
| <a href="#">View Permit</a> | Plugerville      | 13-105     | 16908 Bridgetamer Plugerville TX 78759                 | 07-17-2013 | <a href="#">Request</a> |
| <a href="#">View Permit</a> | Georgetown       | 2013-12334 | 201 SAN GABRIEL VILLAGE BLVD GEORGETOWN TX 78626       | 05-31-2013 | <a href="#">Request</a> |
| <a href="#">View Permit</a> | Georgetown       | 2013-12721 | 1217 HAVEN LN, #101 GEORGETOWN TX 78626                | 04-17-2013 | <a href="#">Request</a> |
| <a href="#">View Permit</a> | Cedar Park       | 2012-7101  | 12342 FM 620 NAUSTIN TX 78790                          | 12-28-2012 | <a href="#">Request</a> |
| <a href="#">View Permit</a> | Cedar Park       | 2012-7256  | 625 WILLIAMS WAY CEDAR PARK TX 78613                   | 12-14-2012 | <a href="#">Request</a> |
| <a href="#">View Permit</a> | Georgetown       | 2012-10872 | 2205 WOLF RANCH PKWY GEORGETOWN TX 78628               | 12-03-2012 | <a href="#">Request</a> |
| <a href="#">View Permit</a> | East Baton Rouge | 17605      | 4600 SHERWOOD COMMON BLVD STE 101 BATON ROUGE LA 70816 | 11-16-2012 | <a href="#">Request</a> |

**\*If you do not see a particular project in your My Permits list, please proceed to the instructions on the next page which will show you how to add a permit to your My Permits list.**

## Add a Permit to the “My Permits” List

If you would like to add a project to your My Permits list, please follow these simple steps.

1. Once you are logged into the portal, click on the button at the top left side of the screen that says Permits and Licensing.



2. Select the appropriate state your project is located in first. Then select the Jurisdiction that is authorizing the permit. Enter the Project Number (This is the same number as the permit number) **OR** you may search for the permit by the address **Street Number** and **Street Name**. Please do not try to search using both the Project Number and the Address. **Note: If you choose to search by address, you must enter the Street Number ONLY in the Street Number field and then enter the Street Name ONLY in the Street Name field.** Then click the Search button.

**Search Permit Applications**

**Required**

Select Jurisdiction: You can select default values for country, state, and jurisdiction in your account. If selected, these filters will be automatically set when you log in.

Country:  State:

Jurisdiction:

Project Type:

[Click here for advanced reporting or bulk downloads. Otherwise, continue below.](#)

**Suggested**

Please fill out only one of the suggested categories for best results. At least one suggested field must be filled out in order to search.

Project #:

OR

Street Number:  Street Name:

Ex: Less information will return more results. If the address you are looking for is 123 North Smith Street, put "123" in the Street Number box and "Smith" in the Street Name box.

Optional Only used to narrow down a large list of permits

No items to display

3. The search result will show up at the lower part of the page. Ensure you have located the correct project and then click the “Add to My Account” button on the right side of the screen in the search result.

2013-106  
 Jurisdiction: Hernando  
 Type: 3/4 Inch Tap Meter, 4 Inch Sewer Tap (inside City Limits), Electrical Permit, Mechanical Permit, Plumbing Permit, Residential New, Water Deposit - Residential  
 Create Date: 09/12/2013

|                                                                 |                                                        |
|-----------------------------------------------------------------|--------------------------------------------------------|
| <b>Business</b>                                                 | <b>Applicant</b><br>Ken Jenkins                        |
| <b>Physical Address</b><br>123 Hernando St<br>9000 Hernando, MS | <b>Mailing Address</b><br>PO Box 123<br>0 Hernando, MS |
| <b>Lot Number</b><br>23                                         | <b>SubDivision</b><br>Sugar Cane Subdivision           |
| <b>Square Footage</b><br>0                                      |                                                        |
| <b>Description</b><br>Single Family House New                   |                                                        |

1 - 1 of 1 items

- A window will open as shown below. You may enter a project alias (special name) if you want to personally name your project but this is **not required**. Click the button that says **“Add Project to My Account”**. **Note: If you receive a message stating that you cannot add the project to your account, please call technical support for assistance at 1-866-957-3764, option 2.**

for best results. At least one suggested field must be filled out in order to search.

Street Name: [input]  
 Address you are looking for: [input]  
 Permits: [input]

City Limits), Electrical F

Applicant  
Ken Jenkins  
 Mailing Address  
[input]

**Add project to your account**

① You may optionally enter a project alias to help you uniquely identify your projects. The project alias is only seen by the account holder and will not be shared with other users.

Project Alias  
[input]

Cancel Add Project to My Account

- You will see a new window confirming the permit is added to your account. The project is now in your “My Permits” list. Click “View Project Details” to view the project.

**Permit added to your account**

Project successfully added to your account.

Continue View Project Details

**\*Remember that you may click on the button at the top right area of the webpage at any time to return to your My Account Dashboard page to view your entire “My Permits” list.**

## Request an Inspection Online

1. Once you are logged in, click on the “My Account” button at the top right area of the webpage.



2. Scroll down to the “My Permits” section and click on the “Request” button associated with the project you desire.



3. Begin by selecting the inspection type you wish to have performed from the drop down list.

The screenshot shows the 'Request Inspection for Project #2016-1552' form. At the top, there's a header with the MGO logo and 'MyGovernmentOnline CREATED BY GOVERNMENT FOR GOVERNMENT'. Below this are buttons for 'Permits & Licensing', 'Solution Center', and 'Planning & Zoning'. On the right, there are links for 'MY ACCOUNT', 'HELP', 'CONTACT', and 'PARTNERSHIP'. The user is signed in as 'As jane jane / Log Out'. The main form area has a title 'Request Inspection for Project #2016-1552' and a 'Project Details' link. The form includes a 'Request Inspection' section with a 'Good Morning - 11' status. The 'Inspection Type' dropdown menu is open, showing 'Test' as the selected option. Below this is an 'Address' dropdown menu with '- Select Address -' and a 'Requested Date' field with a calendar icon. A note states: 'Scheduled date is a request only. The Jurisdiction may modify the date based on their internal policies that account for the time the request is made, weekends and holidays. Please contact the Jurisdiction directly for more information.' At the bottom, there is a 'Notes' section with a text area and an 'Add' button.

4. Select the date you wish to have the inspection performed by clicking on the calendar icon and then clicking on the date within the calendar displayed. **Please note that based on work load, weather and other factors, it is possible that the jurisdiction may not be able to perform the inspection on the date requested. The jurisdiction will contact you in the event they are unable to perform the inspection on the date requested.**

## Request Inspection for Project #2016-1552

Request Inspection

Good Morning - 1!

Inspection Type: \* Test

Address: \* Candycane C LA

Requested Date: \* 11/18/2016

① Scheduled date is a request only.  
The Jurisdiction may modify the date based on their internal policies that account for the time the request is made, weekends and holidays.  
Please contact the Jurisdiction directly for more information.

Notes
 

Add

- Enter a note to the jurisdiction if desired. For example, you may want to provide a gate code, lock box, or any other information helpful to the inspector that will arrive at your job site. Notes are not required however.

### Notes

- Click the “Add” button to add the inspection request to the queue. You may repeat steps 3 – 6 to add another inspection type to the list. **IMPORTANT: Once you have added the inspections you desire you must click the “Submit Request(s) to Jurisdiction” button to complete the process.**

## Request Inspection for Project #2013-106

**Request Inspection**

Inspection Type: \* 

- Select Inspection Type -

Address: \* 

123 Hernando St Hernando MS 0000

Requested Date: \*

!

**Scheduled date is a request only.**  
The Jurisdiction may modify the date based on their internal policies that account for the time the request is made, weekends and holidays.  
Please contact the Jurisdiction directly for more information.

**Notes**  

Add

| Inspection Type     | Requested Date | Requested Action                            |
|---------------------|----------------|---------------------------------------------|
| Building Inspection | 09/20/2013     | Create Inspection Request <div>Remove</div> |

**WARNING: After all inspection request have been added you must press the Submit button below for the jurisdiction to receive your inspection request(s)**

Submit Request(s) to Jurisdiction

- You will receive a confirmation message as shown below which confirms that your request has been submitted. You are now finished with requesting your inspection.

**Request(s) Sent**

**Success! Your inspection request(s) have been created.**

Return to Project

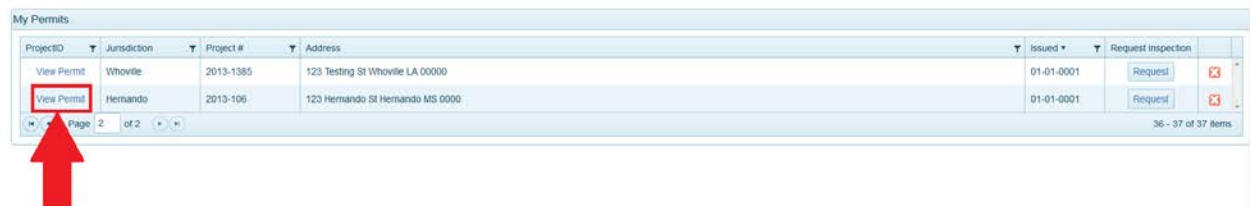
Request another Inspection

## View Inspection Sequence and Other Requirements

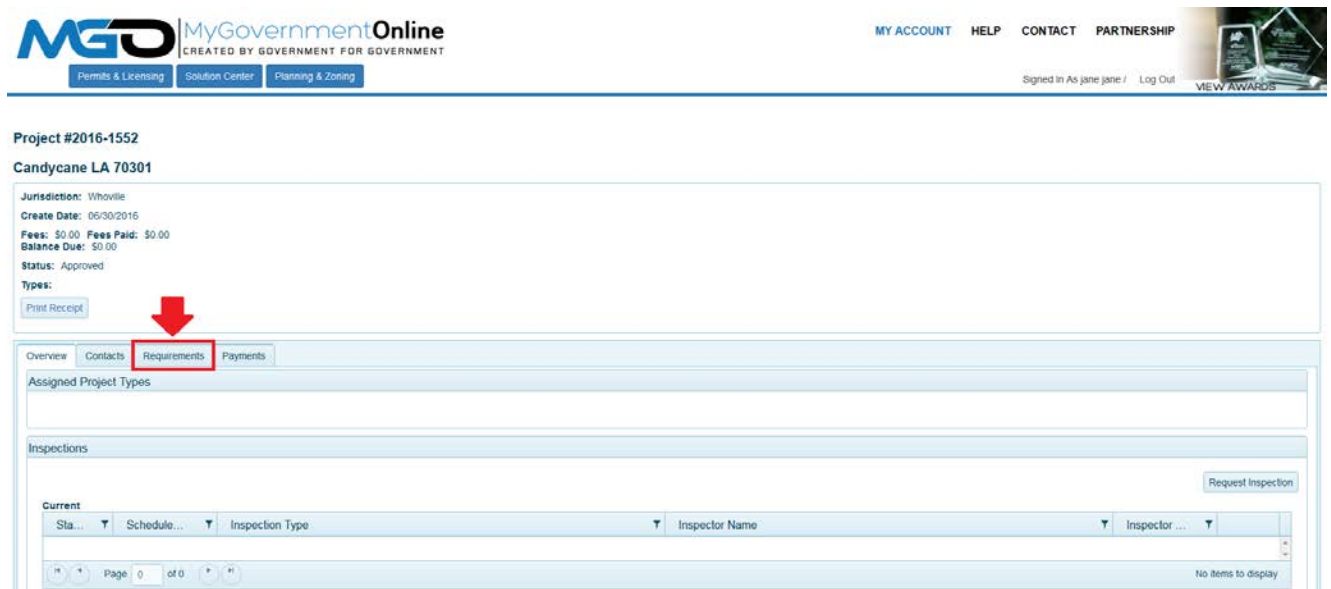
1. Once you are logged in, click on the “My Account” button at the top right area of the webpage.



2. Scroll down to the “My Permits” section and click on the “View Permit” link associated with the project you desire.



3. When the project opens, click on the tab called Requirements as shown below.



4. The list of requirements will appear in Priority order. The items must be completed in the priority order displayed. Items in the same priority number can be requested or completed at the same time. If you have questions about the Requirements for any particular project,

please contact your jurisdiction for explanation.

**Project #2013-106**  
**123 Hernando St Hernando MS 0000**

**Jurisdiction:** Hernando

**Create Date:** 09/12/2013 **Update Date:** NaN/NaN/0NaN

**Permit Fees:** \$2,551.95 **Fees Paid:** \$0.00  
& **Balance Due:** \$2,551.95

**Permit Types:**

Water Closets (5630) Showers (5632) Tubs (5633) Sinks (5635) Garbage Disposal (5636)  
Commercial - New/Replace Unit (5627) 4 Inch Sewer Tap (Inside City Limits) (6224)

[Print Permit Receipt](#)

Overview

Contacts

Requirements

Payments

| Description                                  | Priority | Completed |
|----------------------------------------------|----------|-----------|
| Building Department Plan Review (1st Review) | 1        | Yes       |
| Are All Comments Addressed?                  | 2        | Yes       |
| Issue Permit                                 | 3        | Yes       |
| Engineering Plan Review (2nd Review)         | 3        | Yes       |
| Fire Department Plan Review (2nd Review)     | 3        | Yes       |
| Life Safety Inspection                       | 4        | No        |
| Plumbing Rough-In Inspection                 | 4        | No        |
| Framing Inspection                           | 4        | No        |
| Mechanical Inspection                        | 4        | No        |
| Electrical Inspection                        | 4        | No        |
| Zoning Inspection                            | 4        | No        |
| Foundation Inspection                        | 4        | No        |
| Building Inspection                          | 4        | No        |
| Final Inspection                             | 4        | No        |

## View Completed Inspection Reports

You can view a completed inspection report online any time. This will allow you to see if you Passed an inspection or if you Failed and inspection and why.

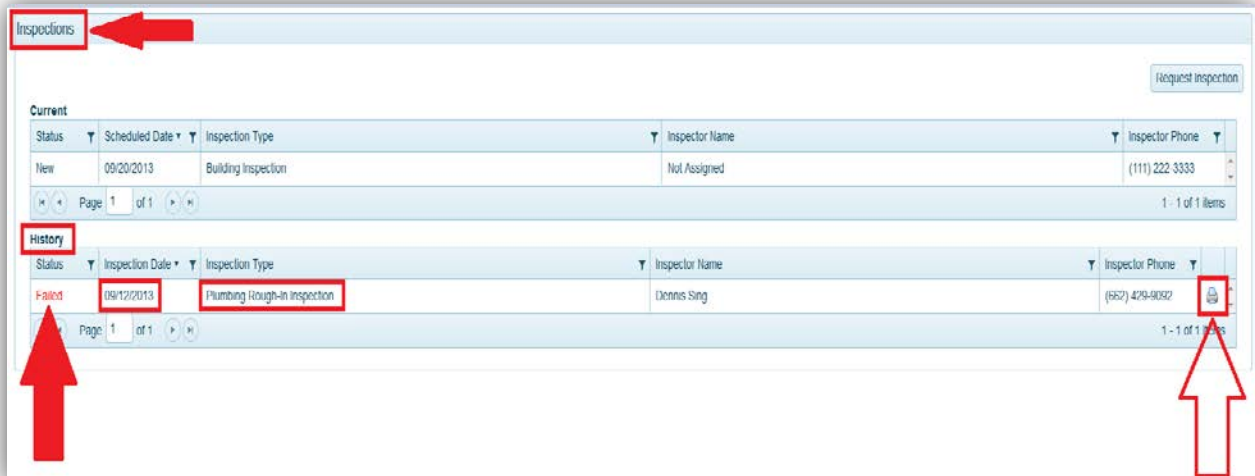
1. Once you are logged in, click on the “My Account” button at the top right area of the webpage.



2. Scroll down to the “My Permits” section and click on the “View Permit” link associated with the project you desire.



3. When the project opens, **scroll** down the page to the section called **Inspections** and view the **History** of inspections performed. To view the full report details, click on the PRINTER ICON at the far right.



4. The full inspection report will open in another window of your web browser. If the inspector chose to provide additional information about the inspection, the **Details** will be displayed at the bottom of the report. The basic report will always provide the **Inspection Type**, **DATE** the inspection was performed, and the result of the inspection (**Pass or Fail**).



## Inspection Report

Inspection Date: 9/12/2013 11:44:00 AM

**FAILED**

Ken Jenkins should contact Hernando at  
for further information.

| Permit Number | Work Order ID | Inspection ID |
|---------------|---------------|---------------|
| 2013-106      | 1246258       | 2087703       |

| Jurisdiction | Inspection type              | Inspector   |
|--------------|------------------------------|-------------|
| Hernando     | Plumbing Rough-In Inspection | Dennis Sing |

| Customer    | Address                           | Phone      |
|-------------|-----------------------------------|------------|
| Ken Jenkins | 123 Hernando St Hernando, MS 0000 | 9858512900 |

| Scheduled             | Completed             | Uploaded              |
|-----------------------|-----------------------|-----------------------|
| 9/13/2013 11:39:00 AM | 9/12/2013 11:44:00 AM | 9/12/2013 11:45:20 AM |

Details

Not ready.

The information included in this report is also available at  
**MyPermitNow.org**

For more information on accessing your information through MyPermitNow.org's free Customer Portal,  
Visit MyPermitNow.org, or contact our support line at 1-866-95-PERMIT (73764)

\*If you wish to print the report, please go to the FILE menu option in the top left corner of your browser and select print.

## Upload PDF Documents to Your Project

In the event the jurisdiction will need additional documents or revised plans for your project, you will have the option of uploading the documents through the customer portal. Please ensure that the document is a PDF document and is saved to your local computer prior to starting the process.

1. Once you are logged in, click on the “My Account” button at the top right area of the webpage.



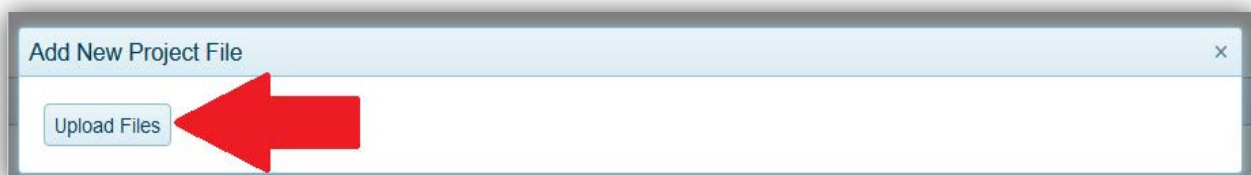
2. Scroll down to the “My Permits” section and click on the “View Permit” link associated with the project you desire.



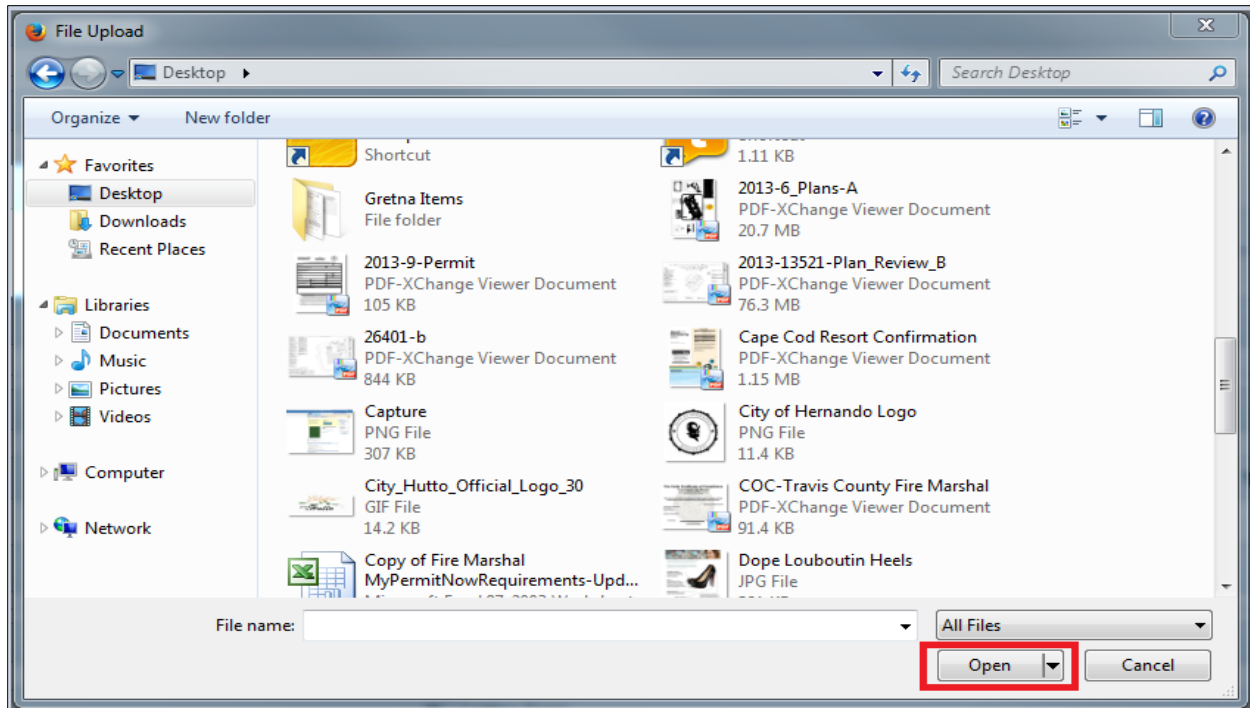
3. When the project opens, **scroll** down the page to the section called **Customer Documents**. Click on the link at the far right that says “Add New File”.



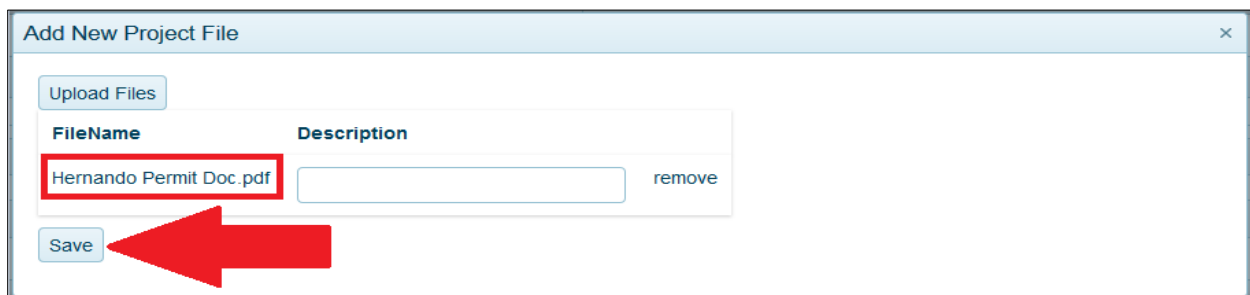
4. Click the “Upload Files” button in the window that appears.



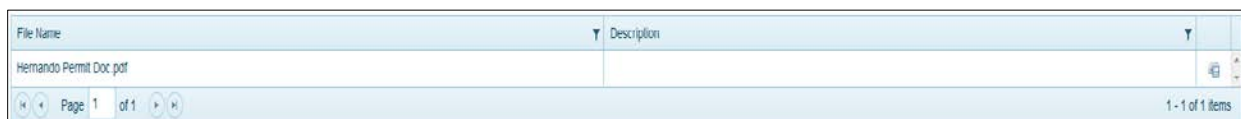
5. Select the file you wish to upload from the folder location on your computer and then click Open.



6. Allow the file time to upload. The length of time to upload will vary based on your Internet connection speed and the size of the file. Once the file has finished uploading you will see the File Name in the window. You may enter a short description in the Description box but it is not required. Click the Save button to complete the file upload process.



7. The file name will display in the Customer Documents section confirming the document has uploaded to the project. The jurisdiction will see the file and contact you if necessary.



## View Files and Plan Review Letters from the Jurisdiction

You can view documents and plan review letters that the jurisdiction has added to your project. These documents may communicate a need for revisions required to plans you have submitted or other information related to the project. This section also catalogs the plans you have submitted to the jurisdiction and saves the files historically.

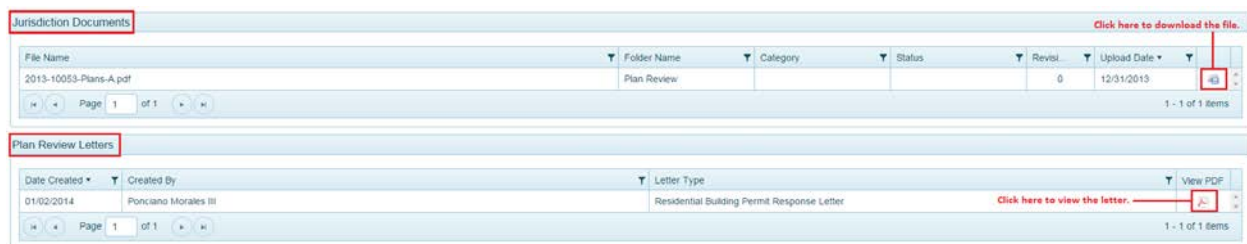
1. Once you are logged in, click on the “My Account” button at the top right area of the webpage.



2. Scroll down to the “My Permits” section and click on the “View Permit” link associated with the project you desire.



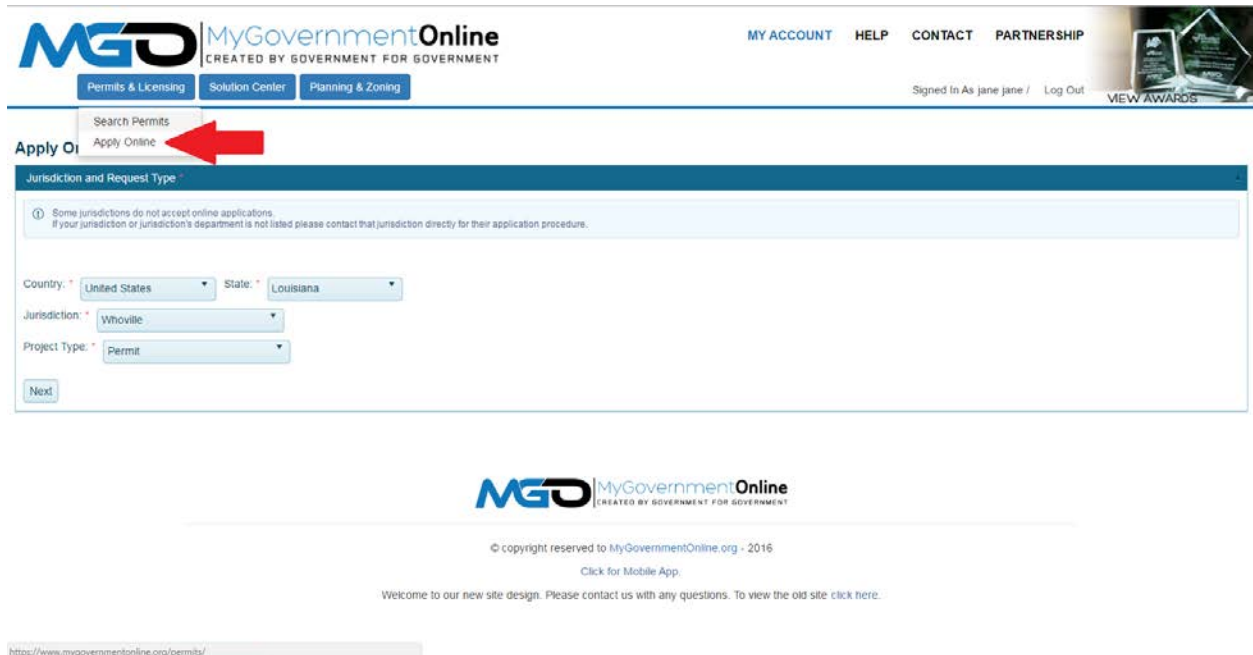
3. When the project opens, **scroll** down the page to the section called **Jurisdiction Documents and Plan Review Letters**. The Jurisdiction Documents section displays files that can be downloaded and viewed in PDF format. The Plan Review Letters section allows you to download and view letters in PDF format. The links to the far right allow you to view any of the items. The documents will open in your computers PDF Reader just as any other PDF document is viewed.



## Apply Online for a Permit

You may apply for your permit online if your jurisdiction offers this feature. When applying for the permit you will be able to also upload plans and other documents in PDF format if documents and drawings are required for your project.

1. Once you are logged in, go to the **“Permits and Licensing”** button in the top left area of the screen and then click on **Apply Online**.



The screenshot shows the MyGovernmentOnline website interface. At the top, there is a navigation bar with the MGD logo and the text 'MyGovernmentOnline CREATED BY GOVERNMENT FOR GOVERNMENT'. To the right of the logo are links for 'MY ACCOUNT', 'HELP', 'CONTACT', and 'PARTNERSHIP'. Below the navigation bar, there are three tabs: 'Permits & Licensing', 'Solution Center', and 'Planning & Zoning'. The 'Permits & Licensing' tab is active. On the right side of the page, there is a user profile section showing 'Signed In As jane.jane / Log Out' and a 'VIEW AWARDS' button. Below the navigation bar, there is a search bar with the text 'Search Permits' and a red arrow pointing to the 'Apply Online' button. The main content area is titled 'Jurisdiction and Request Type' and contains a form with the following fields: 'Country' (United States), 'State' (Louisiana), 'Jurisdiction' (Whoville), and 'Project Type' (Permit). A 'Next' button is located at the bottom of the form. Below the form, there is a copyright notice: '© copyright reserved to MyGovernmentOnline.org - 2016'. At the bottom of the page, there is a footer with the text 'Welcome to our new site design. Please contact us with any questions. To view the old site click here.' and a URL: 'https://www.mygovernmentonline.org/permits/'.

2. In order, select the State, Jurisdiction, and Project Type as shown below and then click next. If you do not see the jurisdiction in which you desire to submit an application to after selecting the state, then the jurisdiction does not yet offer the “Apply Online” feature at this time.

## Apply Online

Jurisdiction and Request Type \*

Some jurisdictions do not accept online applications. If your jurisdiction or jurisdiction's department is not listed please contact that jurisdiction directly for their application procedure.

Country: United States State: Louisiana

Jurisdiction: Whoville

Project Type: Permit

Next

- Select **“Get Started on a New Application”** to begin the application process. You should only use the **“Add a Permit to an Existing Account”** option if you are applying for an Electrical, Mechanical or Plumbing permit that will be added on to an already issued building permit.

## Apply Online

Jurisdiction and Request Type \*

Online Permitting Application \*

Get Started on a New Application

Add a permit to an existing project

- Select an application type.

## Apply Online

Jurisdiction and Request Type \*  
Online Permitting Application \*

Select an Application Type

Select an Application Type: \*

- Select an Option -

Please select an option

[Back](#)
[Next](#)

- Enter the physical address of the project and then click next.

## Apply Online

Jurisdiction and Request Type \*  
Online Permitting Application \*  
Select an Application Type

Physical Address or Location \*

Please provide the physical address or location of your project.  
To modify an existing permit [click here](#)

☒ My Project has been addressed by the jurisdiction.  

Address or Location: \*
City: \*
Zipcode: \*

[Next](#)

Select Available Fees

- Now enter the Property Owner's contact information and then click next.

Jurisdiction and Request Type \*

Online Permitting Application \*

Select an Application Type

Physical Address or Location \*

**Owner's Contact Information**

First Name Last Name Suffix Business Name

Mailing Address

Address City State Zipcode

Email ☐ Notify

Cell Phone     ☐ Notify

Home Phone     ☐ Notify

Work Phone     ☐ Notify

Applicant's Contact Information

Contractor's Contact Information

Select Available Fees

7. The Applicant contact information will automatically pre-fill from the user account information of your log-in account. You may select how you wished to receive automatic notifications during the project. Please note that e-mail notifications are more convenient and can be referred back to at any time since the notifications arrive in your e-mail inbox. It is strongly encouraged that you opt in for e-mail notifications. Missed telephone calls can cause you to miss some of your notifications during the project. To opt in for any notification method type, please click the check box next to the preferred method in which you would like to be notified. Click next to proceed.



## Apply Online

Jurisdiction and Request Type \*  
Online Permitting Application \*  
Select an Application Type  
Physical Address or Location \*  
Owner's Contact Information

**Applicant's Contact Information**

First Name Last Name Suffix Business Name  
jane jane -  
Mailing Address  
Address City State Zipcode  
Email mgotest2@scpsc.org ☐ Notify  
Cell Phone ( ) ( ) ( ) ☐ Notify  
Home Phone ( ) ( ) ( ) ☐ Notify  
Work Phone ( ) ( ) ( ) ☐ Notify  
Back Next

Contractor's Contact Information  
Select Available Fees

8. Click the "Click Here" button to enter the Contractor's Information.

**Contractor's Contact Information**

Search Jurisdiction Registered Contractors \*

**Click Here** \* If you do not find the contractor or need to enter a state contractor. Search is for Jurisdiction Registered Contractors Only.

First Name Last Name Local License Number State License Number  
Address City State Zipcode  
Email ☐ Notify  
Cell Phone ( ) ( ) ( ) ☐ Notify  
Home Phone ( ) ( ) ( ) ☐ Notify  
Work Phone ( ) ( ) ( ) ☐ Notify  
Back Next

Proceed to enter the Contractor's contact information and then click next.

**Contractor's Contact Information \***

**Contractor's Contact Information \***

**Click here** to search a Jurisdiction Registered Contractor

First Name Last Name Business Name License Number  
Address City State Zipcode  
Email ☐ Notify  
Cell Phone ( ) ( ) ( ) ☐ Notify  
Home Phone ( ) ( ) ( ) ☐ Notify  
Work Phone ( ) ( ) ( ) ☐ Notify  
Back Next

9. Select the **Application Type** desired from the drop down list. This represents the type of permit you are applying for.

Select an Application Type

Application Type: \* Commercial New Building ▼

Back Next

10. Select the Applicable Fee that corresponds with the permit you are applying for. You must go in order by selecting the Category first, next select the Type, then select the Calculation and then click the Add button. Sometimes a variable will be required to calculate the fee. If a variable is required, an additional box will display for you to enter it. If you add a fee in error, you may click the Remove button and then select the correct fee by following the steps again.

Select Available Fees

**Commercial New Building**

Category: \* - Select Category - ▼ Type: \* - Select Type - ▼

Calculation: \* - Select Calculation - ▼ Add

| Category                           | Type           | Calculation           | Calculation Value       |
|------------------------------------|----------------|-----------------------|-------------------------|
| Commercial/Industrial Construction | Commercial New | Range Calculation TBD | <button>Remove</button> |

☐ I do not know which fee to use.

Back Next

**\*Note:** There is an option to select “I do not know which fee to use” in the event you are simply unaware which fee to select. The jurisdiction will be able to select the appropriate fee for you if this is the case.

11. Answer all questions in the Application Questionnaire. This is information required to process your application. Please make the absolute best effort to answer all questions accurately. If you do not know the answer to a question or if it is not applicable to your project, please enter “Not Known” or Not Applicable” so that you may proceed with submitting your application. Once you have completed all questions, click next to proceed.

① All items marked with a red asterisk are required fields and must be completed before you are able to submit your application to the jurisdiction.  
If you are unsure of a required field's answer you may skip the question to answer other questions.  
After you press "next" to advance to the "review" section, you can press the "Save" button to save your progress and return to your application at a later date to continue your progress in completing the application.

Commercial Building\*

Business Name or Building Name \*

Please enter the name of the Business or Building.

Jumping Kids

Project Description \*

Please enter a short description of your project such as "New Single Family House." Limit your response to ONE sentence.

New children's play center.

Method of Payment \*

Please select your preferred method of payment. The permit office will contact you once the fees are ready for payment.

Pay fees in person at the permi... ▼

Total Square Footage \*

Please provide the total square footage of your project.

40000

Heated Square Footage \*

Please provide the heated area square footage.

38000

Un-Heated Square Footage \*

Please provide the un-heated area square footage.

2000

Valuation \*

Please provide the valuation of your project. This is also referred to as the contract value of the project.

350000.00

Acknowledgment (Building) \*

I understand that construction shall not start until all permits have been pulled and a permit number has been issued.

☒

Required

Flood Plain \*

Is this a property in the Flood Plain?

☒ Yes  
☐ No

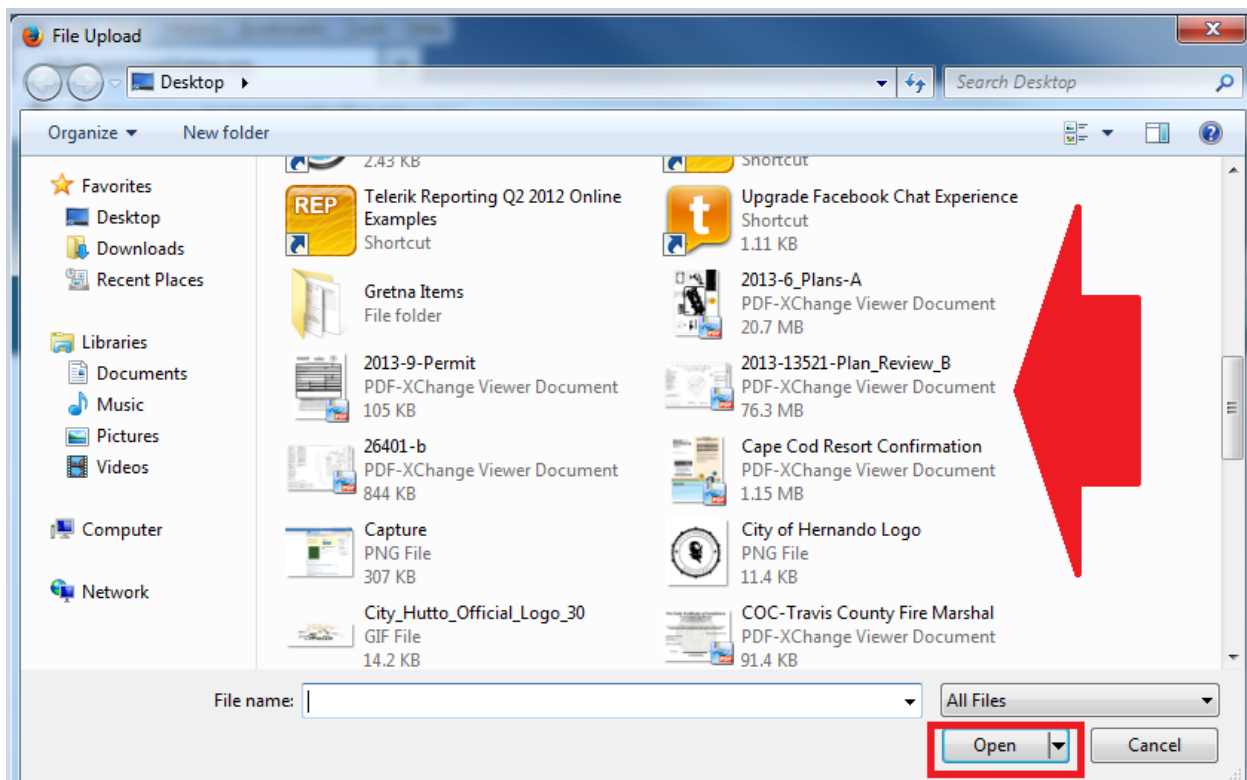
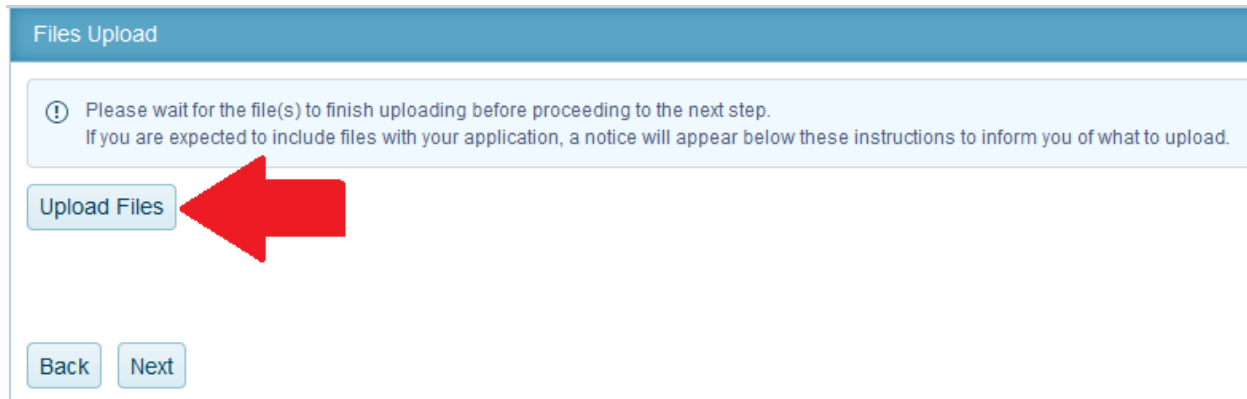
Historic District \*

Is this a property in the Historic District?

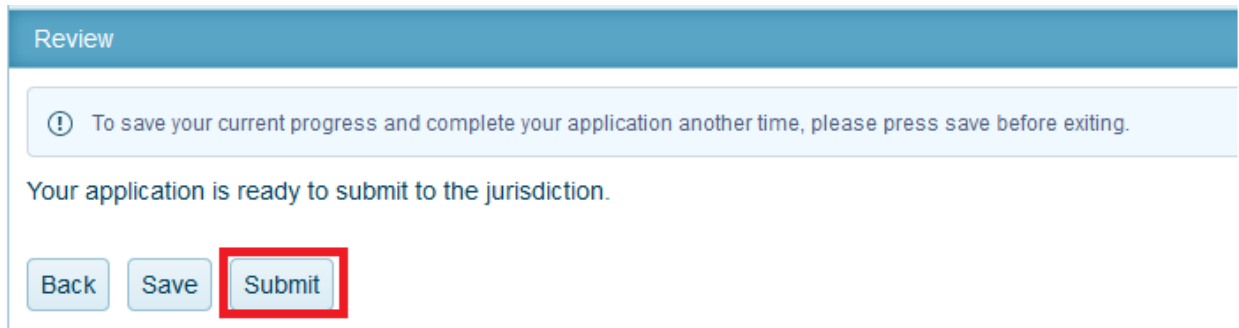
☒ No  
☐ Yes

BackNext

12. You may upload any files required with your application. Files uploaded must be in PDF format. Some types of files that may be required include a Site Plan, Survey, Building Drawings, Foundation Certification Letter, etc. To upload documents, click on the **Upload Files** button. Search for the files on your computer. Select the file and then click Open. Allow the file time to upload. You may repeat this process to upload multiple files. Once you have uploaded all files click the **Next** button to proceed.

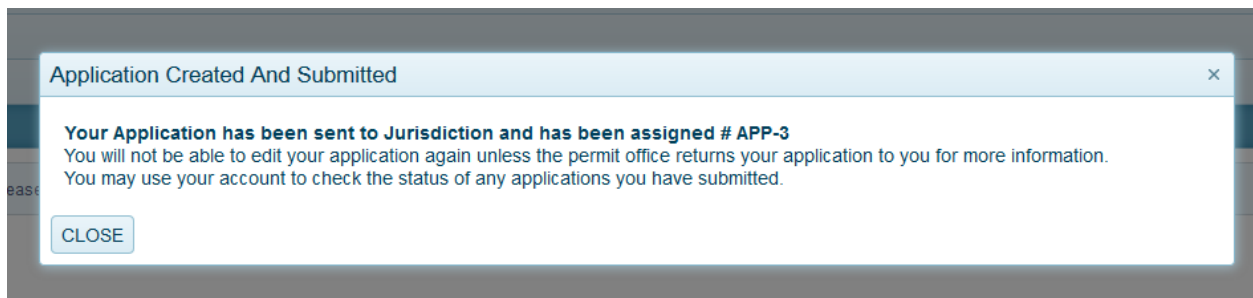


13. Click the Submit button only once to submit your application to the jurisdiction for review.



The screenshot shows a web interface with a blue header bar labeled "Review". Below the header is a light blue box containing an information icon and the text: "To save your current progress and complete your application another time, please press save before exiting." Below this box, the text "Your application is ready to submit to the jurisdiction." is displayed. At the bottom of the interface are three buttons: "Back", "Save", and "Submit". The "Submit" button is highlighted with a red rectangular border.

You will receive a confirmation message and an application number. The jurisdiction will receive your application and begin processing the application. Once the jurisdiction accepts the application, you will be able to pay the permit fees. Please be patient. Someone from the jurisdiction will contact you to proceed or if they need additional information.

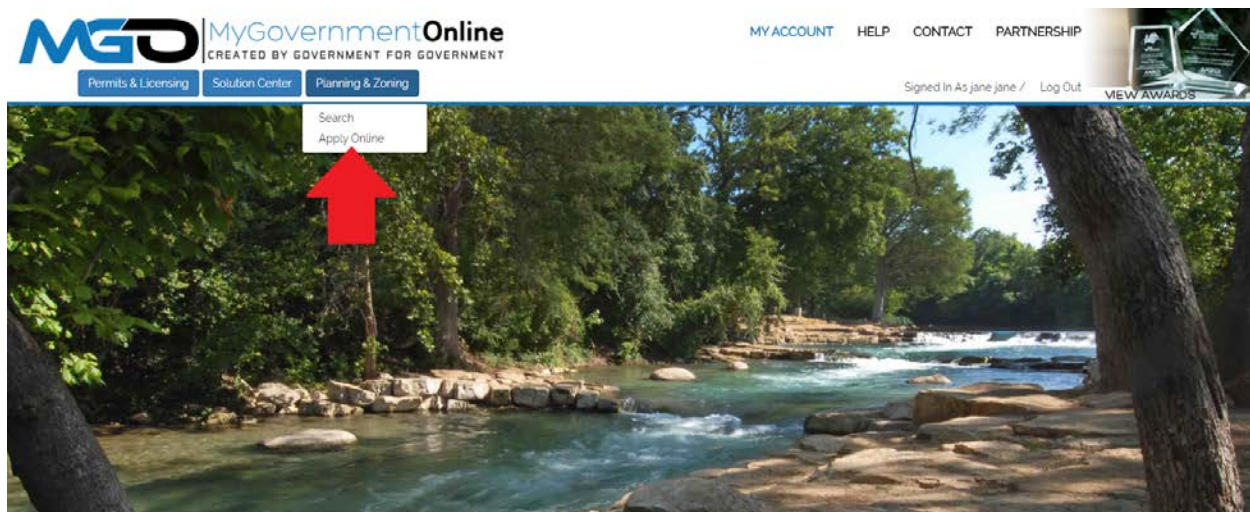


The screenshot shows a confirmation message box with a light blue header bar that says "Application Created And Submitted" and a close button (X) on the right. The main text area contains the following information: "Your Application has been sent to Jurisdiction and has been assigned # APP-3", "You will not be able to edit your application again unless the permit office returns your application to you for more information.", and "You may use your account to check the status of any applications you have submitted." At the bottom left of the message box is a "CLOSE" button.

## Apply Online for a Planning and Zoning Related Project

You may apply online for a Planning and Zoning related project if your jurisdiction offers this feature. An example of these project types are but are not limited to Subdivisions, Zoning Change Requests, Variances, Special Use Permits, etc. When submitting the application online you will be able to also upload documents in PDF format if documents and drawings are required for your project.

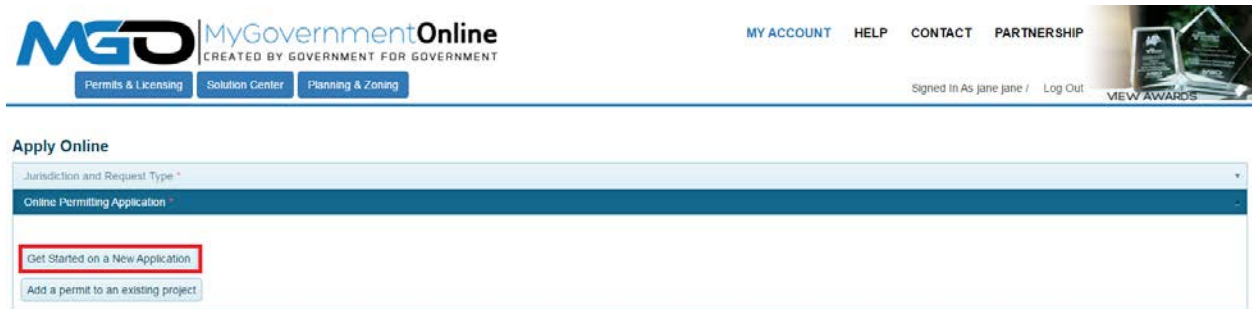
1. Once you are logged in, go to the “Planning and Zoning” button as shown below and then click on Apply Online.



2. In order, select the State, Jurisdiction, and Project Type as shown below and then click next.
- If you do not see the jurisdiction in which you desire to submit an application to after selecting the state, then the jurisdiction does not yet offer the “Apply Online” feature at this time.

A screenshot of the 'Apply Online' form. The form is titled 'Apply Online' and has a sub-header 'Jurisdiction and Request Type'. Below the header is a message: 'Some jurisdictions do not accept online applications. If your jurisdiction or jurisdiction's department is not listed please contact that jurisdiction directly for their application procedure.' The form contains three dropdown menus: 'Country' (set to 'United States'), 'State' (set to 'Louisiana'), and 'Jurisdiction' (set to 'SCPOC'). Below these is a 'Project Type' dropdown menu set to 'Planning and Zoning'. A red box highlights the 'Next' button at the bottom left of the form.

3. Select “Get Started on a New Application” to begin the application process.



MGD MyGovernmentOnline  
CREATED BY GOVERNMENT FOR GOVERNMENT

Permits & Licensing Solution Center Planning & Zoning

MY ACCOUNT HELP CONTACT PARTNERSHIP

Signed in As jane jane / Log Out VIEW AWARDS

Apply Online

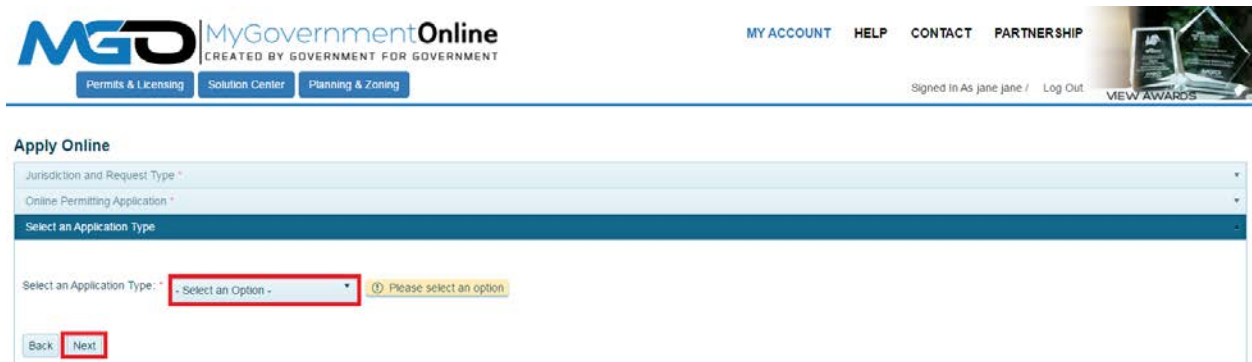
Jurisdiction and Request Type \*

Online Permitting Application \*

Get Started on a New Application

Add a permit to an existing project

4. Select the Application Type that you wish to submit.



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Permits & Licensing Solution Center Planning & Zoning

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Apply Online

Jurisdiction and Request Type \*

Online Permitting Application \*

Select an Application Type

Select an Application Type: \* - Select an Option - Please select an option

Back Next

5. Enter the physical address of the project and then click next. You may also enter a general location in the Address field instead of an actual address when an address is not applicable.

**MGD** MyGovernmentOnline  
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MY ACCOUNT HELP CONTACT PARTNERSHIP

Signed In As jane jane / Log Out VIEW AWARDS

**Apply Online**

Jurisdiction and Request Type \*

Online Permitting Application \*

Select an Application Type \*

**Physical Address or Location \***

① Please provide the physical address or location of your project.  
To modify an existing permit [click here](#)

☒ My Project has been addressed by the Jurisdiction.

Address or Location: \* City: \* Zipcode: \*

Select Available Fees \*

6. Enter the resident's contact information at this point.

The screenshot shows the 'MyGovernmentOnline' website interface. The header includes the logo, navigation links (MY ACCOUNT, HELP, CONTACT, PARTNERSHIP), and a user login status (Signed in As jane jane / Log Out). Below the header, the 'Apply Online' section is active, showing a list of application types. The 'Resident's Contact Information' section is highlighted with a red box. This section contains fields for First Name, Last Name, Suffix, Business Name, Mailing Address, City, State (set to Louisiana), Zipcode, Email, and three phone number fields (Cell, Home, Work). Each phone field has a 'Notify' checkbox. At the bottom of the contact section, the 'Next' button is highlighted with a red box. Below the contact section are links for 'Application Questionnaire' and 'Review'.

7. Answer all questions in the Application Questionnaire. This is information required to process your application. Please make the absolute best effort to answer all questions accurately. If you do not know the answer to a question or if it is not applicable to your project, please enter "Not Known" or Not Applicable" so that you may proceed with submitting your application. Once you have completed all questions, click next to proceed.

## Plat Application\*

Name of Project \*

Please enter the name of the project.

Subdivision Name \*

Lot \*

Please enter the Lot number.

Block \*

Please enter the Block number.

Survey Name \*

Abstract Number \*

Please enter the Abstract Number.

Total Acreage \*

Please enter the Total Acreage for the project.

Existing Zoning \*

- Select Option -

Proposed Zoning \*

- Select Option -

Existing Use \*

Proposed Use \*

Number of Residential Lots \*

Please enter the number of residential lots or enter NA if this is not applicable.

Number of Multifamily Units \*

Please enter the number of multifamily units or enter NA if this is not applicable.

Number of Commercial Lots \*

Please enter the number of commercial lots or enter NA if this is not applicable.

Waiver to the Statutory 30 Day Period \*

I hereby waive the statutory 30 day period identified in Section 212.009 of Texas Local Government Code to allow adequate time for review and processing of this plat application.

- Select Option -

- You may upload any files required with your application. Files uploaded must be in PDF format. Some types of files that may be required include a Site Plan, Survey, Building Drawings, Foundation Certification Letter, etc. To upload documents, click on the Upload Files button. Search for the files on your computer. Select the file and then click Open. Allow the file time to upload. You may repeat this process to upload multiple files. Once you have uploaded all files click the Next button to proceed.

Files Upload

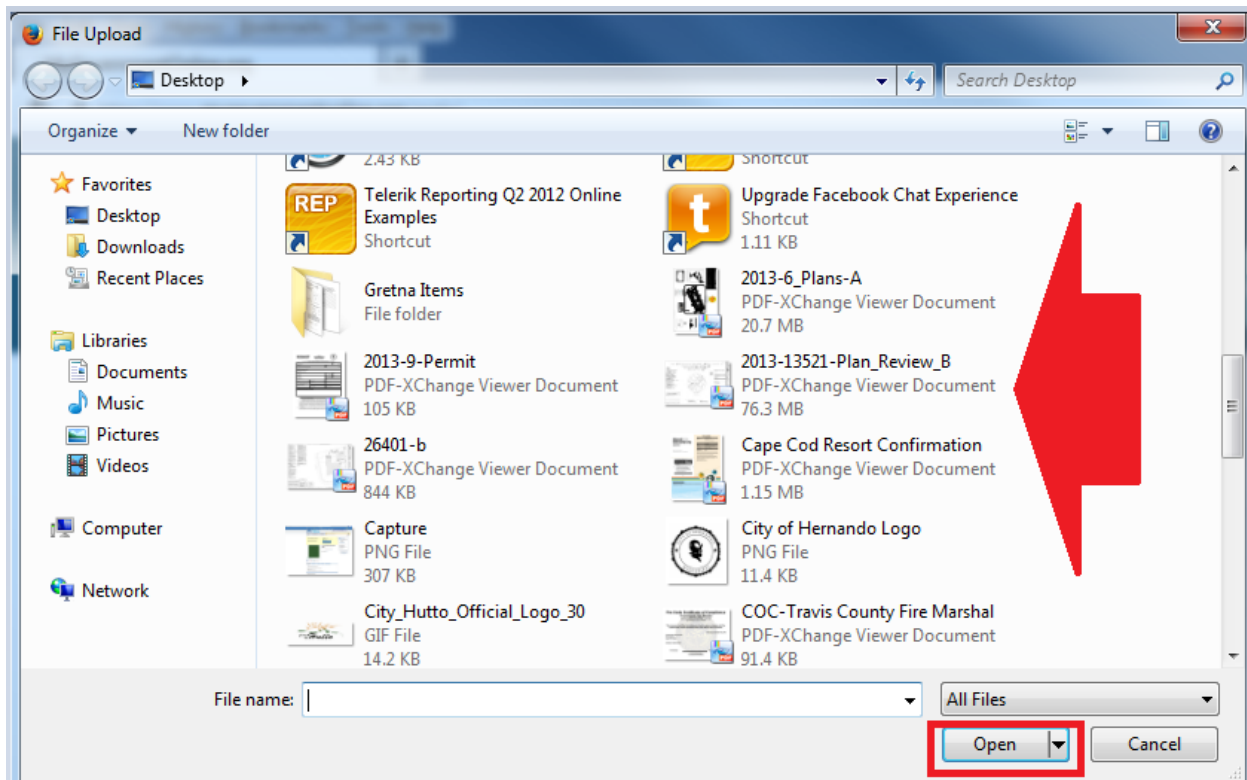
!

Please wait for the file(s) to finish uploading before proceeding to the next step.  
If you are expected to include files with your application, a notice will appear below these instructions to inform you of what to upload.

Upload Files

Back

Next



9. Click the Submit button only once to submit your application to the jurisdiction for review.

Review

!

To save your current progress and complete your application another time, please press save before exiting.

Your application is ready to submit to the jurisdiction.

Back

Save

Submit

You will receive a confirmation message and an application number. The jurisdiction will receive your application and begin processing the application. Once the jurisdiction accepts the application, you will be able to pay the permit fees. Please be patient. Someone from the jurisdiction will contact you to proceed or if they need additional information.

Application Created And Submitted

**Your Application has been sent to Jurisdiction and has been assigned # APP-3**  
You will not be able to edit your application again unless the permit office returns your application to you for more information.  
You may use your account to check the status of any applications you have submitted.

CLOSE

## Paying Fees Online

Once your jurisdiction has received your application, fees will be added to the project for payment. You may pay the fees online if the jurisdiction offers the online payment service. The jurisdiction will notify you via e-mail when you are able to go online to pay the fees. Here are the steps you should follow to pay the fee online.

1. Once you are logged in, click on the “My Account” button at the top right area of the webpage.



2. Scroll down to the “My Permits” section and click on the “View Permit” link associated with the project you desire.



3. When the project opens, click on the “Payments” tab shown below. This will take you to the page listing the fees applicable to the project. It is also the page that allows you to pay fees online.

### Project #2014-311

#### 3024 Magnolia Drive Hernando MS 38632

**Jurisdiction:** Hernando

**Create Date:** 03/24/2014

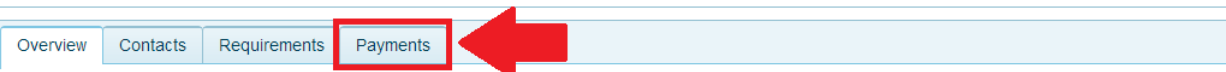
**Permit Fees:** \$3,758.54 **Fees Paid:** \$3,683.74

**Balance Due:** \$74.80

**Permit Types:**

Water Closets (5630) Water Basins (5631) Showers (5632) Tubs (5633) Sinks (5635) Garbage Disposal (5636) Dish Washers (5637) Washing Machine 3/4 Inch Tap Meter (6215) 4 Inch Sewer Tap (Inside City Limits) (6224) Water Deposit - Residential (6228) Grading Permit (6235) Desoto County Regional

[Print Permit Receipt](#)



4. Scroll to the bottom of the Payments page where you will see a section labeled “New Payment”. You will see the amount due in the Amount box. If you believe the fee is incorrect, please **call the City/Jurisdiction** assessing the fee so that they may correct the fee before processing the payment online. Otherwise, click the Pay Online button. This will take you to the credit card payment processor page.

**New Payment**

Received Date 03/26/2014 Contact Not Applicable

**Type**

- ☒ Water Closets - Water Closets
- ☒ Water Basins - Water Basins
- ☒ Showers - Showers
- ☒ Tubs - Tubs
- ☒ Sinks - Sinks
- ☒ Garbage Disposal - Garbage Disposal
- ☒ Dish Washers - Dish Washers
- ☒ Washing Machines - Washing Machines
- ☒ Water Heaters - Water Heaters
- ☒ Gas Piping - Gas Piping
- ☒ Main Water Supply Line/Sewer Replacements - Main Water Supply Line/Sewer Replacements
- ☒ Credit Card Processing Fee (3%) - Credit Card Processing Fee

| Payment Type | Ref. Number | Amount | Description |
|--------------|-------------|--------|-------------|
| Credit Card  |             | 77.04  |             |

**Pay Online**

5. On the credit card processor page, simply provide the information required in the fields listed and then click the button required to process your payment online. You will have the option to print a receipt once the payment is processed. The jurisdiction will contact you with any additional requirements or e-mail a copy of your permit once the payment is received.

**Review Your Order**

Total Amount: USD 77.04

[« Return to City of Hernando Permits Payment](#)

**Pay With Your Credit Card**

Cardholder Name

Credit Card Number

Expiry Date (MMYY)

**Pay With Your Credit Card**

Your private information is secured using SSL (Secure Sockets Layer), the leading security protocol on the Internet. Information is encrypted and exchanged with an https server.

We respect your privacy. We will pass your name, address or e-mail address on only to the merchant.

## Print a Copy of Your Permit Document

Once your jurisdiction has received payment of the permit fees and issues the permit, you may print a copy of your permit document from the customer portal. The jurisdiction will notify you via e-mail when you are able to go online and print a copy of your permit. Here are the steps you should follow to print a copy of your permit document.

1. Once you are logged in, click on the “My Account” button at the top right area of the webpage.



2. Scroll down to the “My Permits” section and click on the “View Permit” link associated with the project you desire.



3. When the project opens, click on the “Payments” tab shown below. This will take you to the page listing the fees applicable to the project. It is also the page that allows you to print a copy of the permit once the fees are paid and the jurisdiction issues the permit.

### Project #2014-311

#### 3024 Magnolia Drive Hernando MS 38632

**Jurisdiction:** Hernando

**Create Date:** 03/24/2014

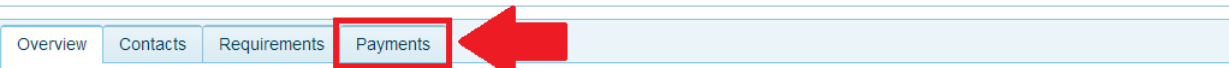
**Permit Fees:** \$3,758.54 **Fees Paid:** \$3,683.74

**Balance Due:** \$74.80

**Permit Types:**

Water Closets (5630) Water Basins (5631) Showers (5632) Tubs (5633) Sinks (5635) Garbage Disposal (5636) Dish Washers (5637) Washing Machine 3/4 Inch Tap Meter (6215) 4 Inch Sewer Tap (Inside City Limits) (6224) Water Deposit - Residential (6228) Grading Permit (6235) Desoto County Regional

[Print Permit Receipt](#)



4. The “Payments” tab may list several fees that are required for the project. However, certain fees are classified as the fee that indicates the actual permit type. This is easily recognized when the “Print Permit” link shown at the far right is visible. If the “Print Permit” link is visible at the far right this means that the fee has been paid and the jurisdiction has issued

the permit. Click on the “Print Permit” link as shown below to print a copy of the permit document.

Project #14-321772  
301 Southwood Dr. Gretna LA 70056

Jurisdiction: Jefferson  
Create Date: 05/08/2014  
Permit Fees: \$12.00 Fees Paid: \$12.00  
Balance Due: \$0.00  
Status: Permit Closed  
Permit Types: Credit Card Fee (5558) Garage Sale Permit (5562)

[Print Permit Receipt](#)

---

Overview | Contacts | Requirements | Payments

Project Type Fees

| Credit Card Fee |                    |
|-----------------|--------------------|
| Total           | \$2.00             |
|                 | Amount Due<br>Paid |

---

| Garage Sale Permit |                    |
|--------------------|--------------------|
| Total              | \$10.00            |
|                    | Amount Due<br>Paid |

[Print Permit](#)

5. A copy of the permit document will display. Use the print options specific to your web browser to print a copy of the permit document.

Jefferson Parish (Unincorporated)  
Garage Sale Permit

Permit # 14-321772

Date(s) of Sale: 8/30/2014 to 9/1/2014

Print Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Items to be Sold: appliances, clothing, home decor, kitchenware

I have read and understood the requirements, rules and laws concerning such sales:

- \$10.00 Administrative Charge for each sale (non-refundable).
- Only two (2) garage sales at this location in any 12-month period.
- No signs allowed on telephone poles, neutral grounds or anywhere on any parish right-of-way or property.
- Maximum duration of sale is two (2) consecutive days
- Time of sale shall not exceed 8:00 a.m. to 5:00 p.m.
- This permit (or a copy) must be prominently posted on front of building at all times during sale.
- To view ordinances go to [www.jeffparish.net](http://www.jeffparish.net)
- To reschedule, please phone (504) 736-6961, M-F: 8:00 a.m. to 4:00 p.m.

State of Louisiana  
Jefferson Parish

[Print...](#)