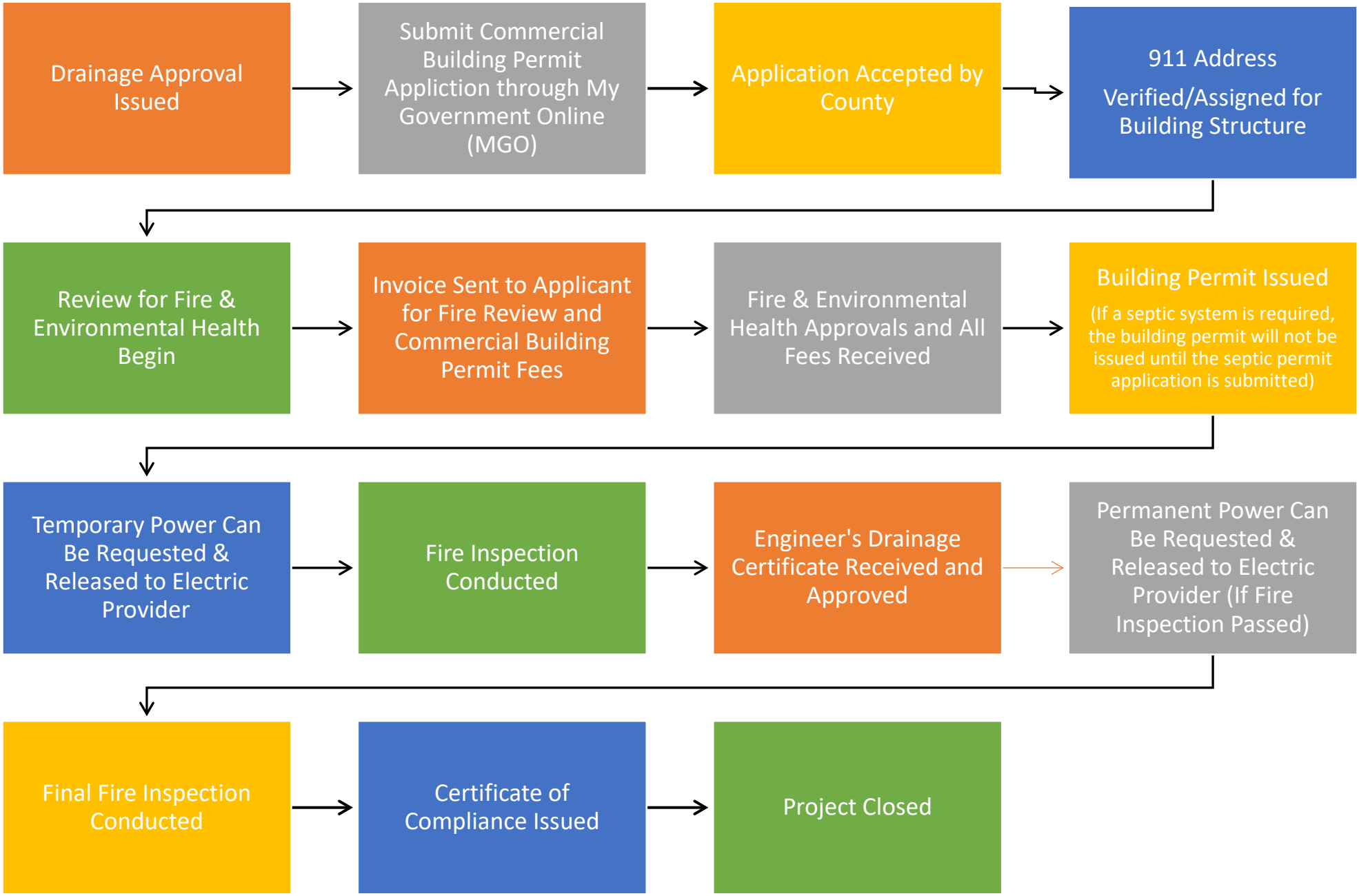Commercial Permit Process (COM-NEW)